

Training tailored to customer needs

Polish language courses

Twenty-two Bently Nevada customers from Polish petrochemical, power generation and paper industries were in Minden, Nevada in February 1997 for two five-day technical courses. The two courses, Machinery Diagnostics and Applied Diagnostics, were conducted in Polish and English.

A large portion was presented in Polish by Agnes Muszynska, Sr. Research Scientist at Bently Rotor Dynamics Research Corporation. The remaining portion was presented by Don Bently, Chairman and Chief Executive Officer of Bently Nevada Corporation, and other Bently Nevada engineers. This part was translated into Polish by Ryszard Nowicki, Bently Nevada sales representative, Poland, and Szymon Janicki, Product Service representative, Poland.

Quick response time

The Tennessee Valley Authority's Sequoyah Nuclear Power Station recently requested that a training seminar be arranged at their facility within a week's time. Despite the short notice, our Machinery Diagnostics Training Department was able to brief instructors, make travel arrangements and ship all the equipment needed to conduct a workshop.

Machinery Diagnostics and Applied Diagnostic courses were held at the customer's site at the designated time, followed by hands-on workshops to reinforce each participant's learning. By the end of the training session, students were able to discuss their own machine problems using the new diagnostics methodology they had learned. ■